Welcome to Zeitgeist Research

Qualitative Research Manager 2022





Manfred Bluemel, Ph.D., Zeitgeist's founder, was head of global consumer insights at Amazon for eight years, where he was inspired by Jeff Bezos' philosophy of customer obsession.

And it shows: Zeitgeist's 2021 client satisfaction rating is 9.56!





WHAT MAKES US DIFFERENT





WHAT MAKES US DIFFERENT ...

Experienced Trusted Partners

We value experience, so each client researcher has at least five years of experience. We believe that experience gives us perspective and allows us to be trusted partners, not just data generators.

Agility and Consistency

We are a boutique research company and are flexible and agile to meet our clients' needs for qualitative and quantitative projects while offering one central point of contact during a project.





WHAT MAKES US DIFFERENT ...

Work-Life Balance

- 100% work from home; No going back to the office!
- Relaxed working style with minimal supervision.
- Small team with no "silos."
- Wide variety of industries with a diverse client base from Fortune 500 companies to ad agencies.

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QUALITATIVE RESEARCH MANAGER





THE ROLE

Qualitative Research Manager The role is rooted in the development of client relationships, effective team management, and outstanding strategic and qualitative research skills. The job requires at least five years of experience with a proven record of successful project design, execution, and leadership experience.

Conduct The Symphony AND Play First Violin!

This is not just managing the process but also doing handson work by having "boots on the ground."





THE ROLE ...

What You Will Do

- In their support role, the Qualitative Manager will generate drafts of key research documents, including screeners, discussion guides, and reports, with direction from the Senior Director.
- In the lead role, the Manager will take ownership of all stages of the research process, including recruitment, conducting indepth interviews and focus groups, generating reports, and managing the project and the client.



What You Will Do. Continued

• Support the Senior Director in generating screeners and discussion guides, analysis and synthesis, and report development

THE ROLE ...

- Manage the recruitment process for all projects
- Act as "back-room" manager for focus groups
- Set up, conduct, and manage focus groups, IDIs, in-home interviews/ethnographies, shopalongs, and other in-person or virtual qualitative projects.



THE ROLE ...

What You Will Do. Continued

- Develop final reports, including key insights, writing conclusions, and highlighting opportunities or strategic recommendations.
- Attend client meetings and presentations, act as a point of contact with clients, actively build personal working relationships, and support overall client relationships pre- and postprojects.
- Manage all quality control throughout the project lifecycle.
- Spearhead innovation for online qualitative research.

Reporting

The role reports to the Senior Director of the Qualitative Analysis Team.



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WHAT YOU SHOULD BRING TO THE TABLE





WHAT YOU SHOULD BRING ...

What You Should Bring To The Table

- Bachelors or advanced degree in business, psychology, sociology, journalism, or related field
- Minimum of 5 years of professional qualitative market research experience; supplier side is a plus
- Strong qualitative research and project management skills
- Exceptional follow-up, written and oral communication skills

What You Should Bring To The Table Cont.

- A genuine curiosity and interest in understanding how people and brands interact.
- Willing to learn and work with other internal company tools as needed.
- Ability to travel up to 30% for in-person research, some international travel required.



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BENEFITS





WHAT WE OFFER ...

Benefits Time off: 6 weeks

- Vacation: 3 weeks
- Personal Time Off: 1 week
- Paid holidays: New Year's Day, Martin Luther King Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, Black Friday
- Christmas New Year's

Benefits Cont.

- Health care reimbursement (HRA)
- Retirement Plan (Simple IRA)
- Home office stipend
- Continuous education/attending national conferences







Thanks for taking the time to learn more about us.



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